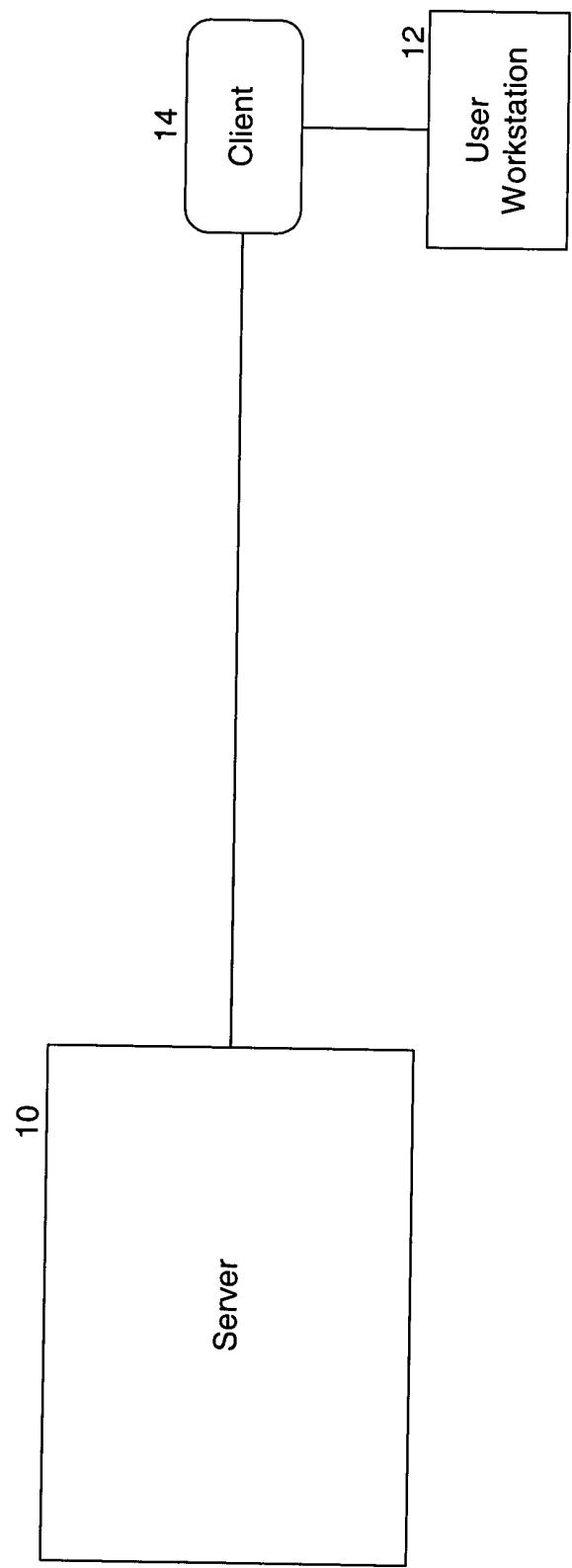
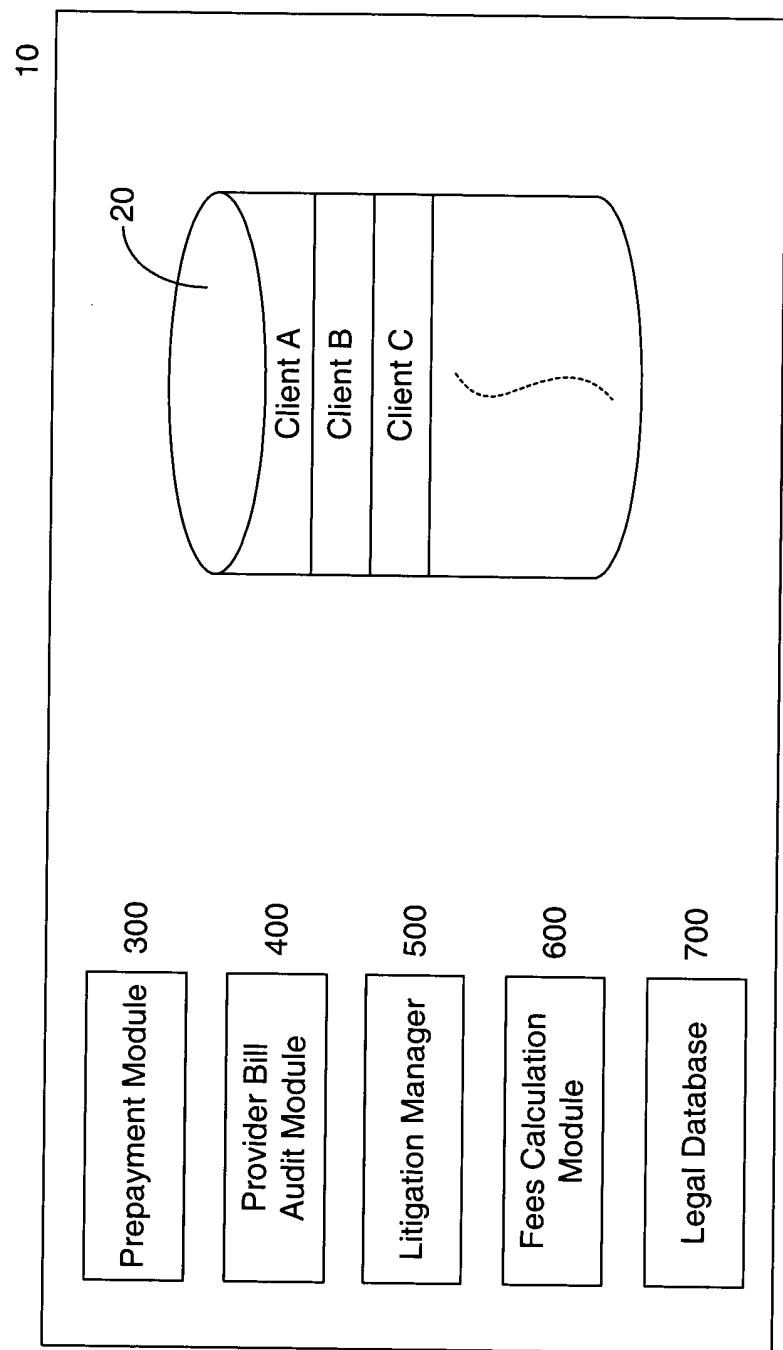


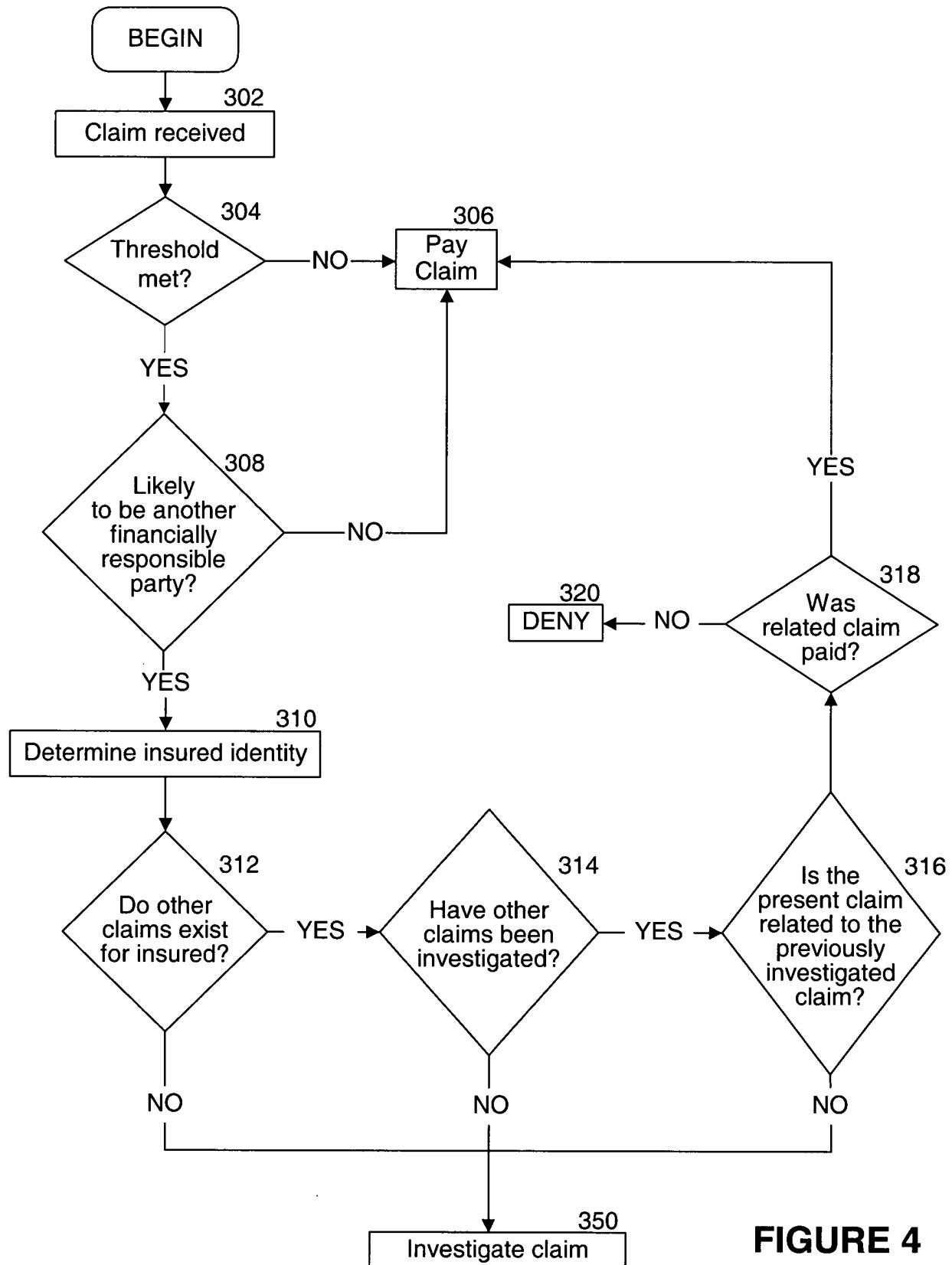
FIGURE 1



**FIGURE 2**



**FIGURE 3**



**FIGURE 4**

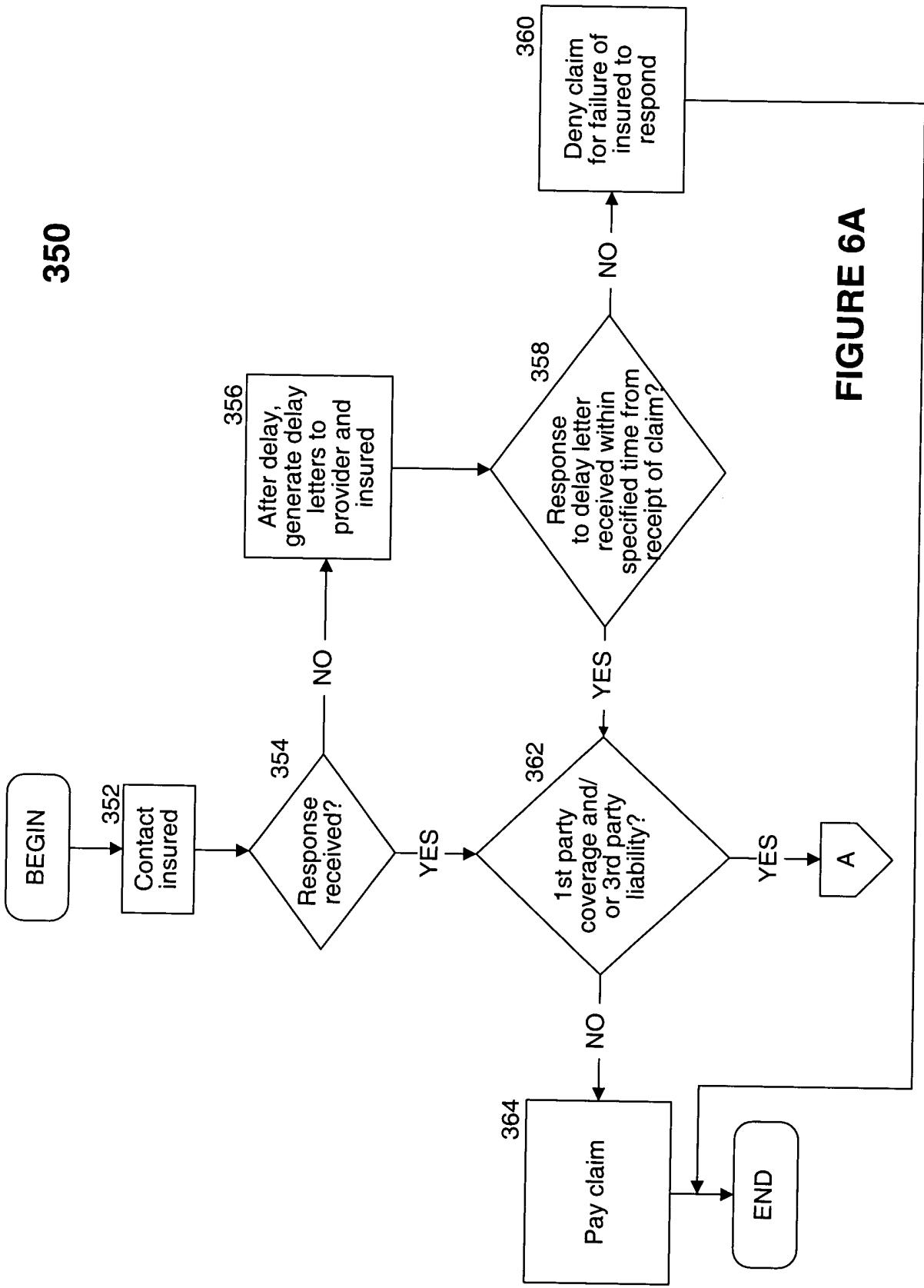
**FIGURE 5**

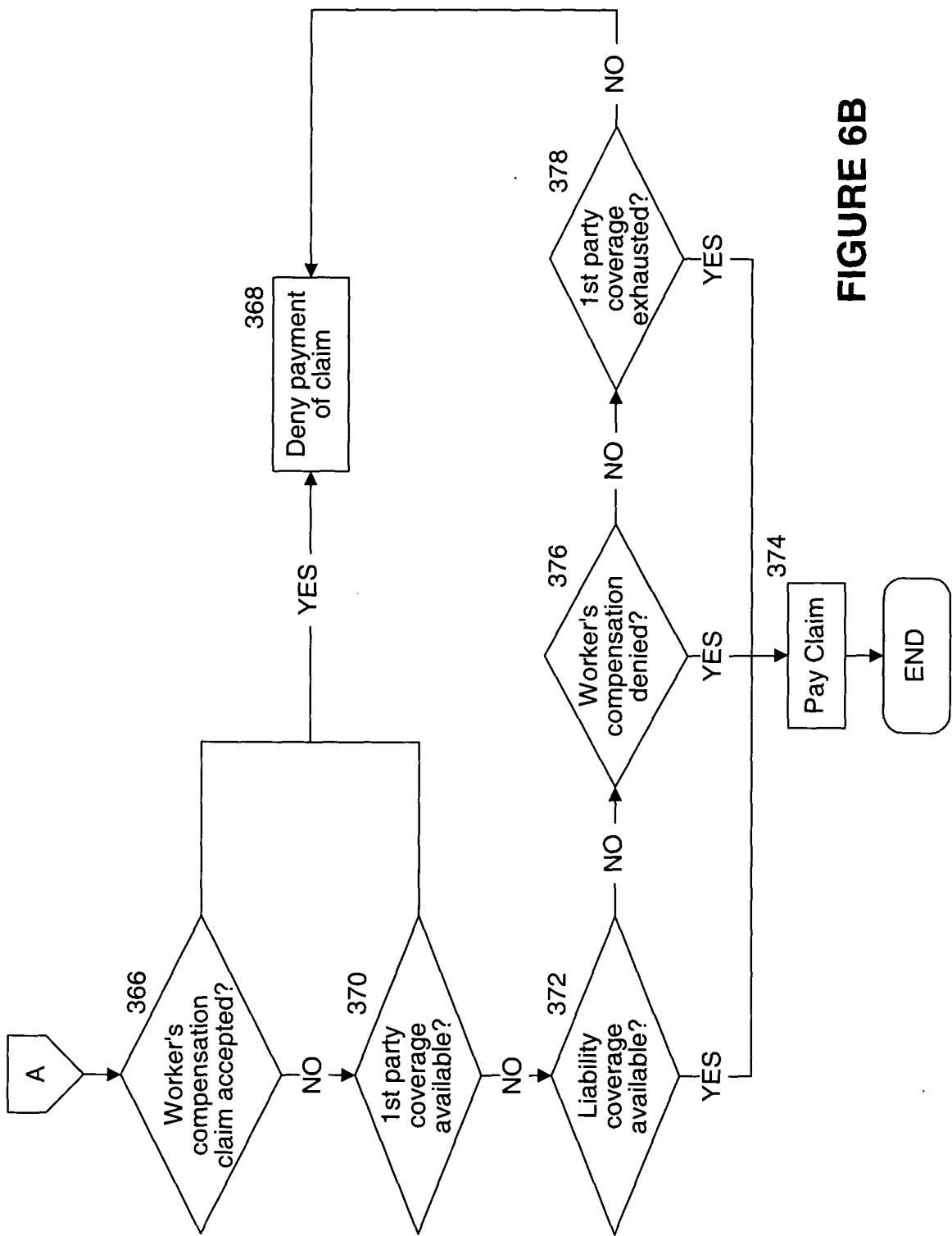
Investigation <F_PC_INVESTIGATION> Event									
Y	J	B	P	E	Q	E	L	N	I
Start	Event Type	Date of Loss	VH	VA	VB	VI	VP	VA	VB
Total Paid	Case Coverage Paid	Loss	Response #1	Response #2	Response #3	Response #4	Suggestion	Recommendation	User #
Investigation (Excel)	Investigation (Java)	Description							Case #
User Notes	Adjuster Notes	Notes	Payments	Payments	Payments	Payments	Payments	Payments	Payments
Event Case	Statuses	Open	Reject	Reject	Reject	Reject	Reject	Reject	Exit

390

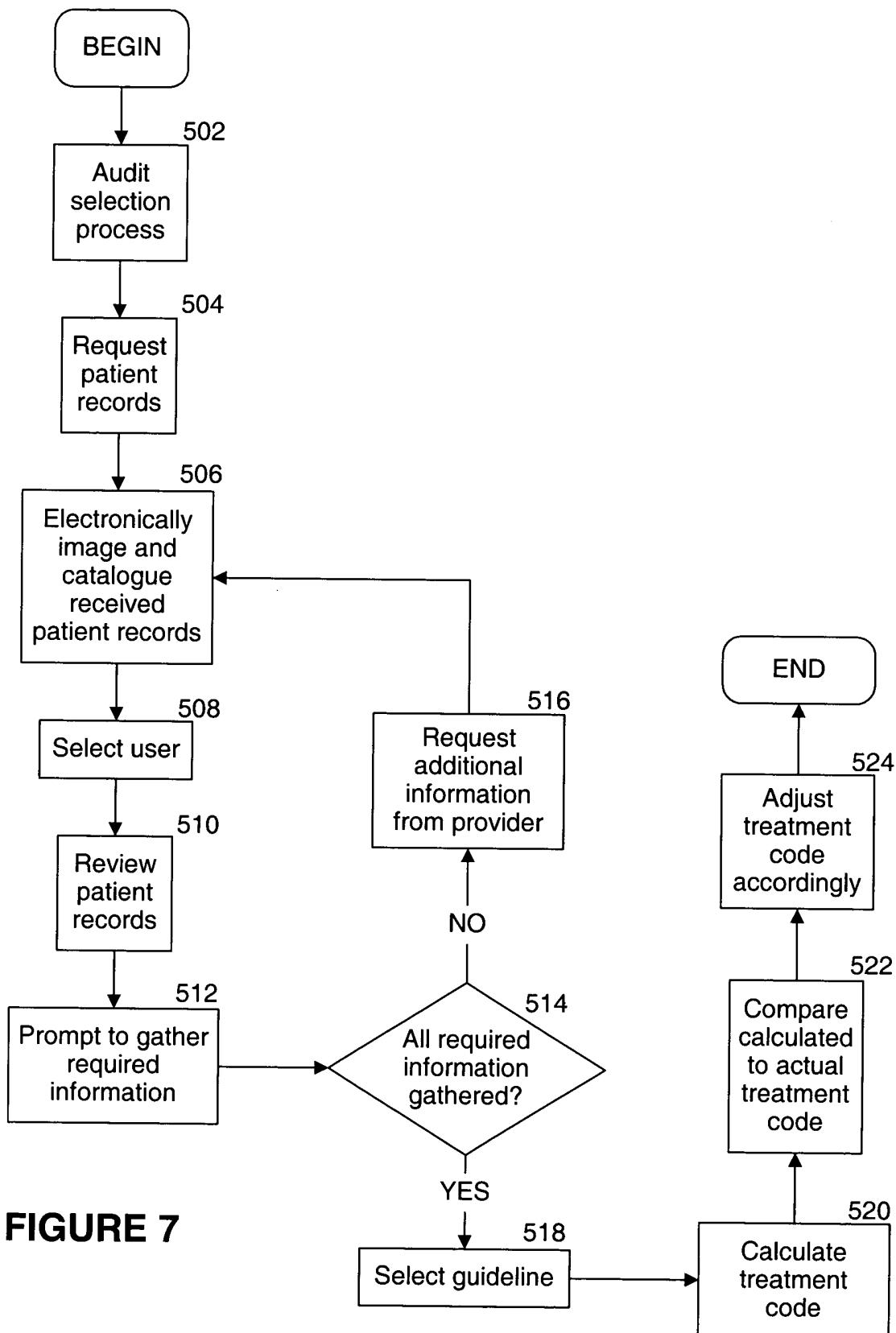
392

**FIGURE 6A**



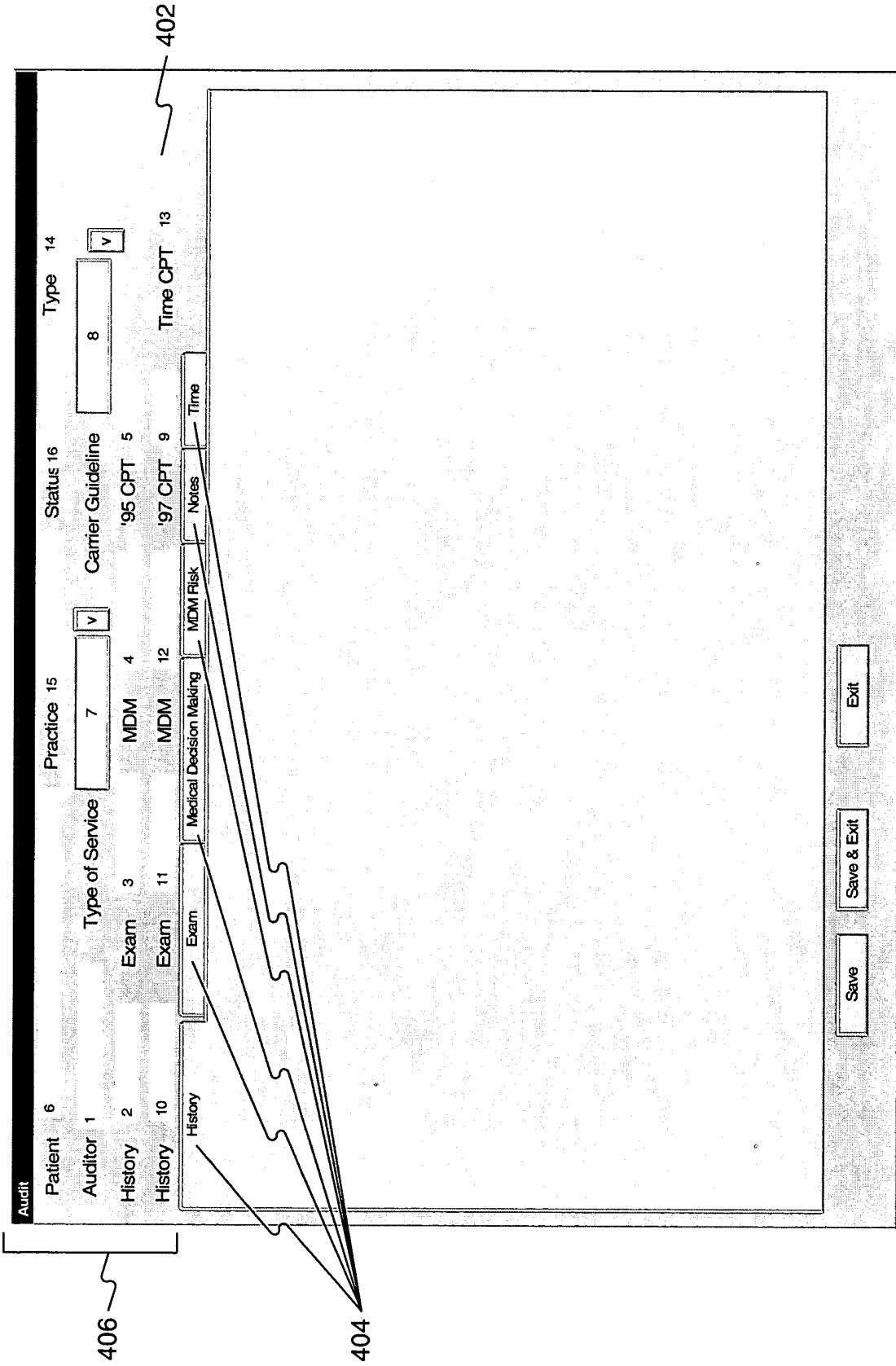


**FIGURE 6B**



**FIGURE 7**

**FIGURE 8**



**FIGURE 9**

## FIGURE 10

**FIGURE 11**

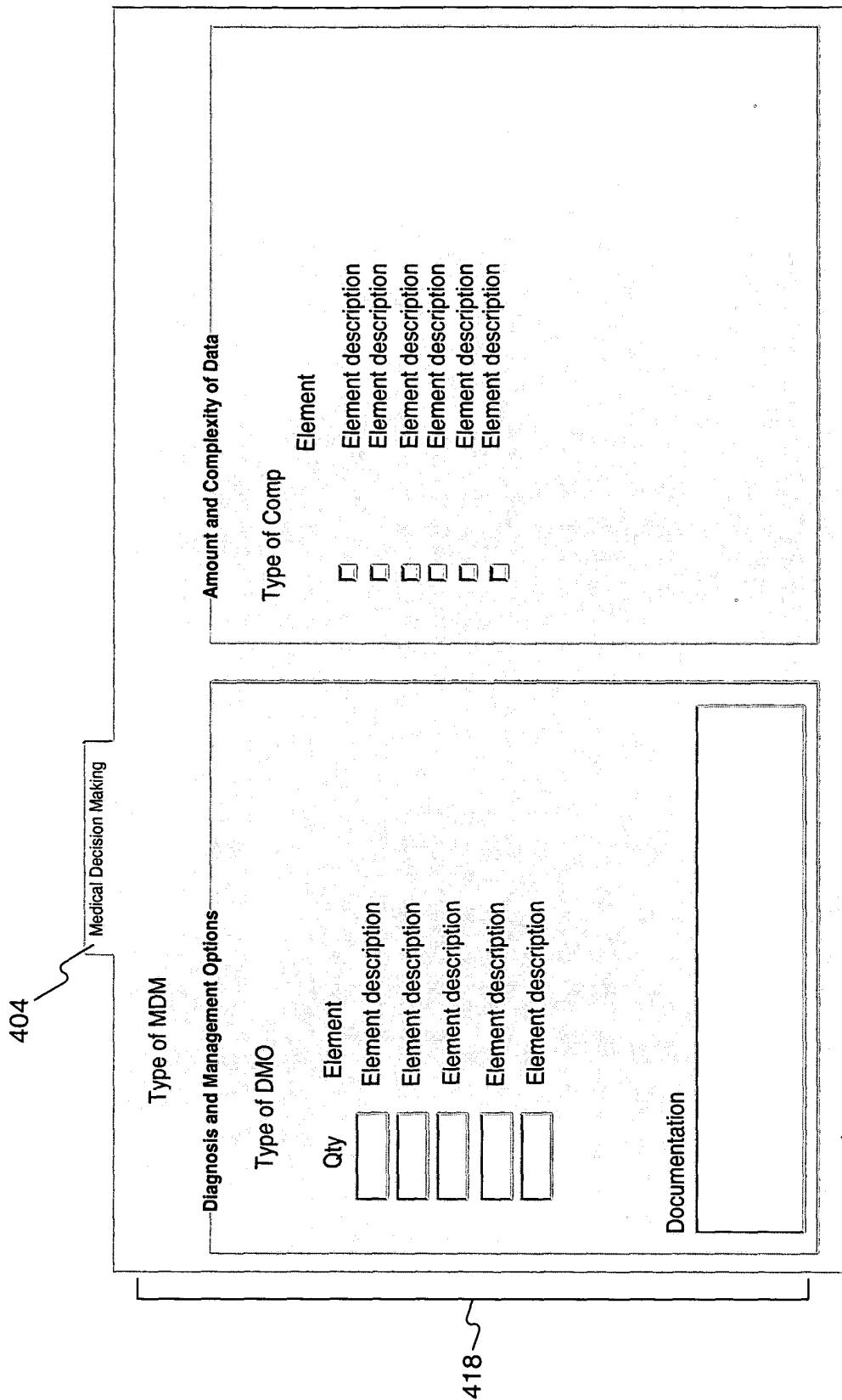
The figure illustrates a software application for managing medical examinations. The interface consists of several panels:

- Exam Type:** A dropdown menu showing "Exam".
- Body Areas:** A list of body regions with checkboxes:
  - Head, including the face
  - Neck
  - Chest, including breasts and axillae
  - Genitalia, groin, buttocks
  - Back, including spine
  - Extremities
- Organ Systems:** A list of organ systems with checkboxes:
  - Eyes
  - Ear, nose, mouth and throat
  - Cardiovascular
  - Respiratory
  - Gastrointestinal (Abdomen)
  - Genitourinary
  - Musculoskeletal
  - Skin
  - Neurologic
  - Psychiatric
  - Hematologic/lymphatic/immunologic
- Elements of Exam:** A large grid of checkboxes labeled "Element description" with columns for "Perf.", "Doc.", and "Element description".

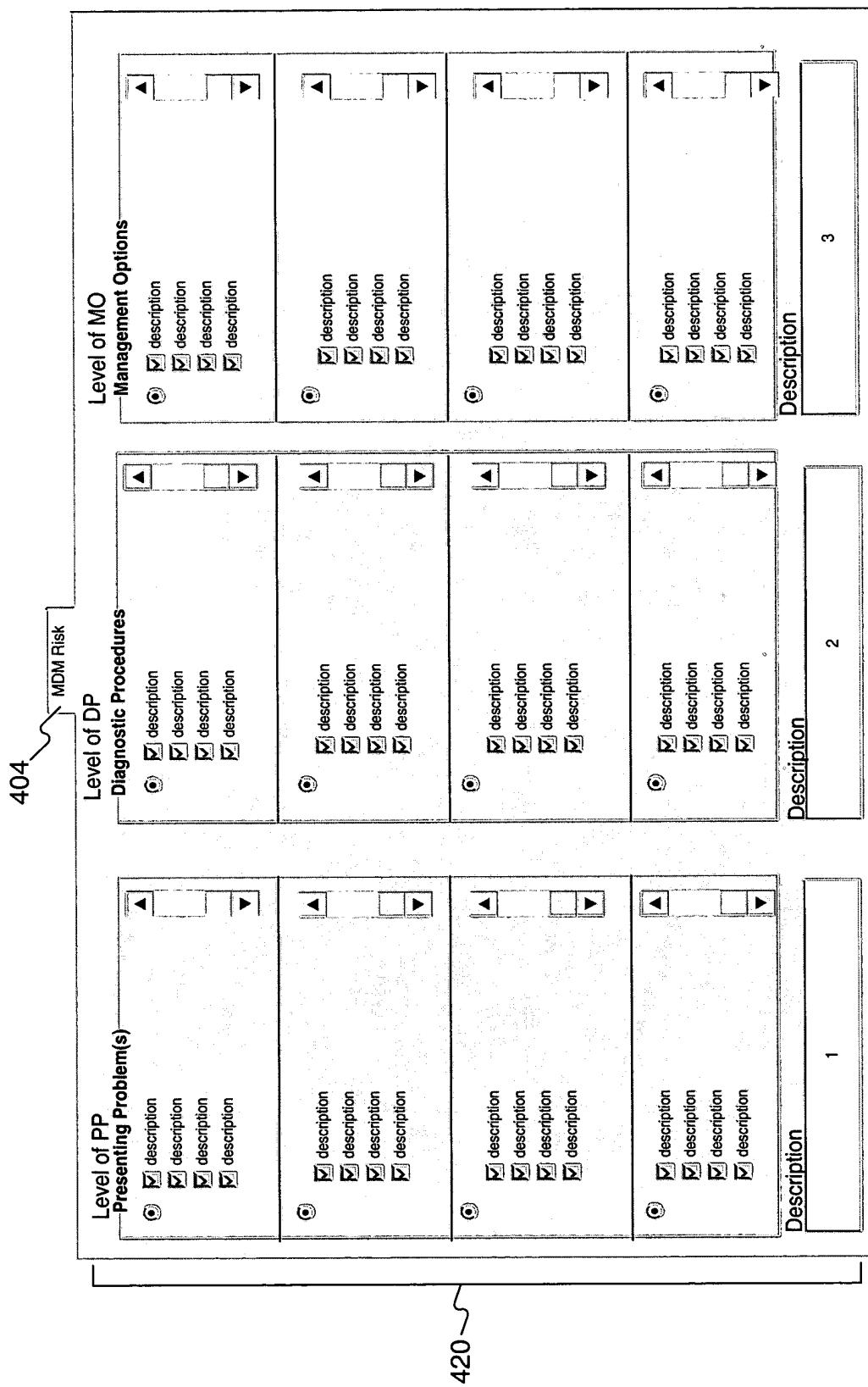
Annotations with arrows point to specific parts of the interface:

- An arrow labeled "404" points to the "Exam" section.
- An arrow labeled "412" points to the "Body Areas" section.
- An arrow labeled "416" points to the "Organ Systems" section.

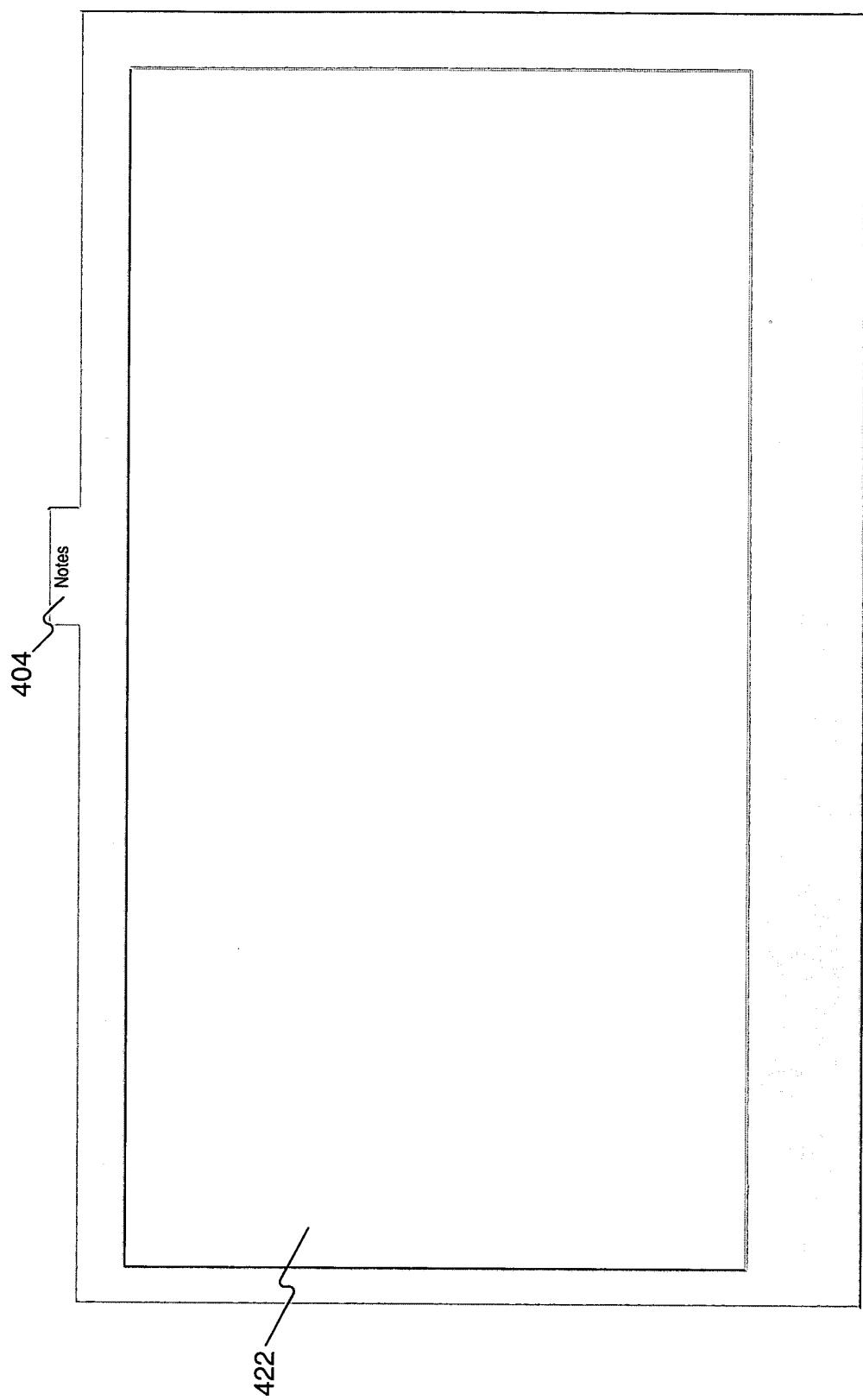
**FIGURE 12**



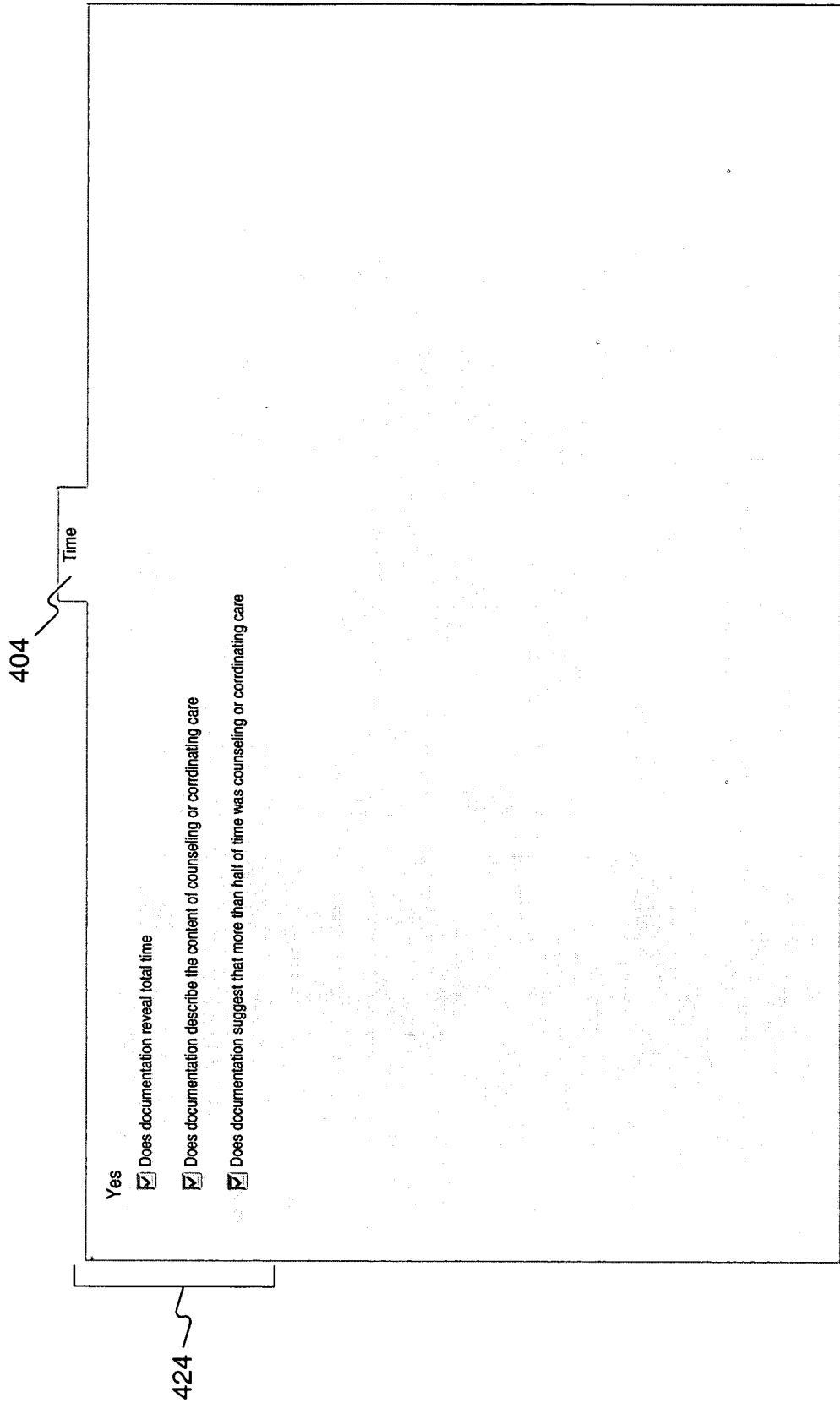
**FIGURE 13**



**FIGURE 14**



**FIGURE 15**



**FIGURE 16**

QMED3 TROYERIS [USER TROYERIS TEAM]

Application Operations Administration Supervisor Client Manager Legal Accounting Security Support Help Window

Attorney Referral <F\_ATTORNEY\_REFERRAL> CASE: 151174

Referral Identifier: SOYAD, ISM      Referral Initiator: TOM E. TAYLOR      Client: DAIMLER

Event: 151174      Referral Type: PROPER      Status: OPEN      #Cases: 2      Policy Type: ASO      Funding Type: SELF FUNC

Referral Client Group: Attorney      Litigation      Arbitration      Financial

Referral Information -

Referral Initiator: DUYGU SENKAL	Date Opened: 07/18/2002
Closed By:	Date Closed:
Last Action By: DUYGU SENKAL	Last Action Date: 07/25/2002
Expense Budget: \$500.00	Next Action Date:
Attorney Referral Status: OPEN	Referral State:

Activity Information -

Date	Type	Subject	Description	User	Image Ref.
09/09/2002	REASSIGN	[REDACTED]	NO AVAILABLE USER FOR EVENT	[REDACTED]	[REDACTED]
09/06/2002	UPDATE	TASK UPDATED	LETTER - L	TROYERIS TEAM	[REDACTED]
09/06/2002	UPDATE	TASK UPDATED	CALL - ERWR	TROYERIS TEAM	[REDACTED]
09/04/2002	UNLOCKED	EVENT UNLOCKED		TROYERIS TEAM	[REDACTED]

Note: THERE WERE NO AVAILABLE USERS TO REASSIGN TO EVENT: 151174

Add Activity      Update Activity      Create Referral      Update Image Ref.      Save      Save & Exit      Exit

**FIGURE 17**

Update Task      Previous Notes

**Task Management**

**Client** DAIMLER      **Group** 100 - BLUE CROSS BLUE SHIELD OF MI

**Event** 151174      **Case**

**Task** REVIEW      **Preference** Time 05:43 PM

**Description** EVENT REOPENED

**Task Note** EVENT REOPENED DUE TO MINIMUM DOLLAR THRESHOLD OF \$800.00 WAS MET, PLEASE REVIEW PREVIOUS REJECT REASON WAS 500 CLIENT

**Assigned To** TROVERIS TEAM      **Status** ASSIGNED      **Decline**

**Created By** TROVERIS TEAM      **Case Stage** APPEAL

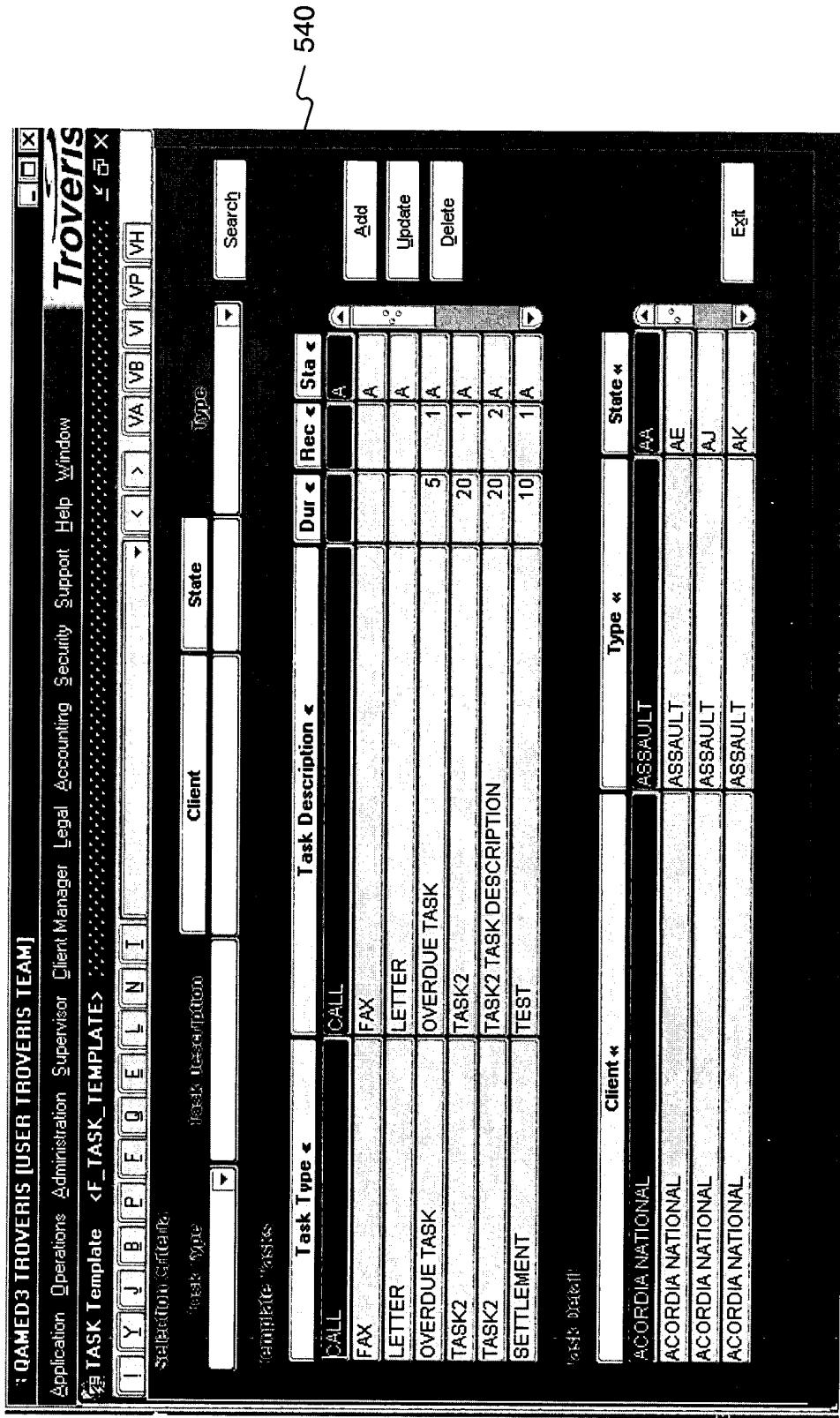
**Task Update**

**Complete Task**      **View Timeline**      **Save & Exit**      **Exit**

536

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**FIGURE 18**



**FIGURE 19**

QAMED3 TROVERIS [USER TROVERIS TEAM]

Application Operations Administration Supervisor Client Manager Legal Accounting Security Support Help Window

Case Review Request <F\_CASE\_REQUEST> EVENT: 151174

Event	151174	Attorney Holder	SOYAD, ISM	Type	PROPER	Last Update	04/01/2002	Policy Type	ASO
Client	DAIMLER	Holder	AMANDA JONES	Status	OPEN	Successes	2	Funding Type	SELF FUNC
Detailed Information									
Submitter	REBECCA A. LESLIE - CASE REVIEW COMMENTS	Major Client							
Date Submitted	09/09/2002	Submitter	TROVERIS TEAM	Major Group Code					
Loss State		Attorney Holder State	AK	Branch Group Name					
Date Response Needed	09/27/2002	View Timeline							
Retirement Status	YES	Status	PENDING	Subdivision Group Code	100				
Comments									
CASE IN LITIGATION. ATTY ARGUING MADE WHOLE AND REFUSES TO PAY BASED ON LIMITS ISSUES.									
Question to Attorney									
Requested Action									
Action Taken									
SEND ATTY EMAIL WITH STANDARD MADE WHOLE ARGUMENTS.									
Attorney Response									
Event Owners									
Print Review									
Save									
Save&Exit									
Exit									

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**FIGURE 20**

QMED3 TROVERIS [USER TROVERIS TEAM]

Application Operations Administration Supervisor Client Manager Legal Accounting Security Support Help Window

**Troveris**

Attorney Referral <F ATTORNEY\_REFERRAL>151174 CASE: 544

Event 151174 Attorney Referral SOYAD, ISIM Status: PROPER Loss Date: 04/01/2002 Policy Type: ASO  
Client DAIMLER Owner: TOM E. TAYLOR Status: OPEN % Cases: 2 Funding Type: SELF FUNC

Referral Client - Group Attorney Litigation Arbitration Financial

Request Information

First Request By DUYGU SENKAL First Request Date 07/18/2002  
Second Request By DUYGU SENKAL Second Request Date 07/18/2002  
Final Request By Final Request Date

Client Approval Status Approved Activity Return Date

Client Information

Name DAIMLER OH \$ Threshold 1000 % Threshold 40  
Contact Phone EXT  
E-Mail Fax Title

Employer Group Information

Name 100 - BLUE CROSS BLUE SHIELD OF MI \$ Threshold 20000 % Threshold 70  
Contact Phone EXT  
E-Mail Fax Title

Comments

Request Notes Generate Request Add Activity Save & Authorizatio... Save Save & Exit Exit

**FIGURE 21**

QAMED3 TROVERIS [USER TROVERIS TEAM]

Application Operations Administration Supervisor Client Manager Legal Accounting Security Support Help Window

Attorney Referral <F\_ATTORNEY\_REFERRAL>151174 CASE: 546

Screen: Contacts

Event 151174 Attorney India SOYAD ISIM Type PROPER Loss Rate 04/01/2002 Policy Type ASO  
 Client DAIMLER Status OPEN # Cases 2 Funding Type SELF FUND

Referral Client Group Attorney Litigation Financial

Attorney Information Role Code  Vendor TIN  View Contact(s)  
 Vendor Name  Contact Name  View Addresses

Referral Information Sent By DUYGU SENKAL Return Date   
 Activity  Return Status N

Comments

Rates Monthly Retainer  Contingency Fee  %  
 Hourly   
 Attorney Rate   
 Paralegal Rate   
 Associate Rate   
 Other Rate

Save & Exit  Save  Exit

Referral Instructions Generate Referral  Add Activity

**FIGURE 22**

The screenshot displays the Toveris software interface with the following details:

**Top Navigation Bar:** Application, Operations, Administration, Supervisor, Client Manager, Legal, Accounting, Security, Support, Help, Window.

**Title Bar:** :: QAMED3 TOWERIS [USER TOWERIS TEAM]

**Main Title:** Attorney Referral <F ATTORNEY\_REFERRAL> 51174 CASE:

**Event Information:** Event 151174, Referrer SOYAD, ISIM, Referee TOME, TAYLOR, Referral DAIMLER.

**Case Status:** Status: OPEN, Case Type: PROPER, Cases: 2, Policy Type: ASO, Pending: 0, Self Func: SELF FUNC.

**Court Information:** Litigation, Attorney, Arbitration, Financial.

**Underlying Case:** Settlement Amount, Settlement Date, Asset Check Complete, Asset Check Date, Pre-Referral Offer, Last Demand, Award Amount, Final Results (%).

**Comments:** A large text area for comments with Save and Exit buttons.

**Representation:** A table for representing parties with columns for Role, Represented Party, and Attorney.

**Buttons:** Save, Add Activity, Save & Exit, Exit.

**Page Number:** 548

**Page Number:** 550

**FIGURE 23**

QMDED3 TROVERIS [USER TROVERIS TEAM]

Application Operations Administration Supervisor Client Manager Legal Accounting Security Support Help Window

Attorney Referral <F\_ATTORNEY\_REFERRAL> CASE: 151174

Start At Client Referrals

Event 151174 Referring Attorney SOYAD, ISM Type PROPER Loss Date 04/01/2002 Policy Type ASO  
 Client DAIMLER Status OPEN Tickets 2 Funding Type SELF FUND

Referral Client Group Attorney Arbitration Financial

Legal Expenses Expense Budget \$500.00 Paid Expenses to Date  
 Invoice Date & Invoice Number & Vendor Name &

Underlying Case Settlement Amount Settlement Date

Attorney Recovery Information  
 Atty Pursuit Amount \$9.00  
 Pursuit Amount Last Update 09/09/2002  
 Attorney Recoveries to Date \$191.00  
 Attorney Settlement Ratio 21/22.22

Event Information  
 Event Billed Amount \$300.00  
 Event Paid Amount \$200.00  
 Last Bill Received Date 06/28/2002  
 Event Projected Amount \$0.00  
 Event Recoveries \$0.00  
 Event Balance Due \$0.00

Status & Damaged Party  
 OPEN ADAM KING  
 OPEN SOYAD, ISM

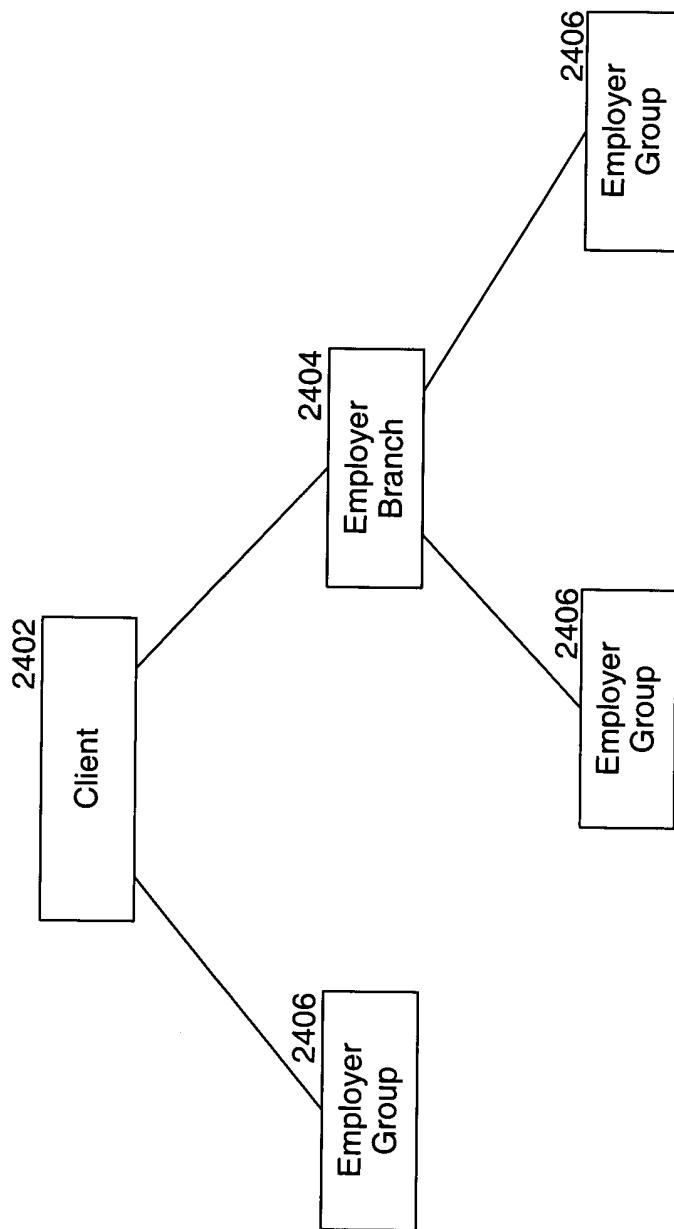
Add Activity

552

Billed Amount &	Paid Amount &	Recovered &	Projected &
\$0.00	\$0.00	\$0.00	\$0.00
\$300.00	\$200.00	\$0.00	\$0.00

Save & Exit Exit

**FIGURE 24**



## FIGURE 25

**t\_account\_manager**

Client Search Criteria	
ID	Code
Name	<input type="button" value="Search"/>
<input type="button" value="▼"/>	
Account	Data Manager
Client Info	Client Rules
Client Lives	Fees & Taxes
Group List	Activity Log
Client Information	
ID	Status <input type="button" value="▼"/>
Code	
Major Code	
Address 1	
Address 2	
City	
State	Zip <input type="button" value="▼"/>
Comments	
<input type="button" value="Add Note"/>	
<input type="button" value="Comments"/>	
Authorization Levels	
Authorization Threshold	<input type="checkbox"/>
Authorization Percentage	<input type="checkbox"/>
Healthcare Products	
Product List	<input type="checkbox"/>
Over Flow	<input type="checkbox"/>
Discovery Letters	<input type="checkbox"/>
Investigation	<input type="checkbox"/>
Imaging	<input type="checkbox"/>
Training	<input type="checkbox"/>
Miscellaneous Information	
Client Protocol	<input type="checkbox"/>
Client Protocol Level	<input type="checkbox"/>
Discovery Threshold	<input type="checkbox"/>
Discovery Threshold Level	<input type="checkbox"/>
Selective Pursuit	<input type="checkbox"/>
Discovery Information	
Plan Type	<input type="checkbox"/>
Agent Authorization on File	<input type="checkbox"/>
Agent Image Reference	<input type="checkbox"/>
Days until Reassignment	<input type="checkbox"/>
Pick Request Volume	<input type="checkbox"/>
Check Rollup Code	<input type="checkbox"/>
Link Client	
Prior System Information	
Healthcare Discovery Letters	<input type="checkbox"/>
Discovery Letter Phone Number	<input type="checkbox"/>
Discovery Letter Print Location	<input type="checkbox"/>
Save & Exit	
<input type="button" value="Save"/>	
<input type="button" value="Exit"/>	
<input type="button" value="View Letters"/>	

2500

## FIGURE 26

**FIGURE 27**

QAMED3 TROVERIS [USER TROVERIS TEAM]

Application Operations Administration Supervisor Client Manager Legal Accounting Security Support Help Window

Recovery Rules <F STATUTES OF LIMITATIONS>

Y J B P E Q E L N I

StateLaw

WYOMING

Link to State Law Outline

Vehicle

Statute

MODIFIED

Negligence Comments

Comments

NEG. STANDARD: MEMBER 50% OR MORE AT FAULT, CANNOT RECOVER. MEMBER 49% OR LESS AT FAULT, CAN RECOVER. RECOVERY REDUCED BY % OF MEMBER'S OWN FAULT.

DS EDIT

Required: MSA and Wyoming Statute

Sufficient: Statute Y

Common Law Statute N

Recoverable Statute Y

Attire Whole Statute Y

Statute/MSA and Wyoming Statute

Sufficient Statute Y

Common Law Statute Y

Recoverable Statute Y

Attire Whole Statute Y

Made Whole Comments

Atty Fee Fund COMMON FUND

Atty Fee Comments

Automobile Insurance Coverage

Minimum Amount Required

\$50,000.00 Y

No Fault

Medical Payments

Liability \$25,000.00 Y

Uninsured Motorist \$10,000.00 Y

Underinsured Motorist \$10,000.00 Y

Streets

Offset Comments

Statutes of Limitations

Attire Liability 2

Attire Conduates 6

Statute Conduates 3

Medical Malpractice 10

Product Liability 10

Statutes Comments

Save

Save & Exit

Exit